

# **Refund Rules for Booking Payment Live Ammo Courses – SOF Level (Poland)**

## **1. Cancellation by Tactical Delta Group**

If Tactical Delta Group cancels the training course for any reason, participants will receive a **100% refund** of their deposit.

## **2. Participant Cancellation (Change of Mind)**

If a participant chooses not to attend the course for personal reasons and without a qualifying life event, Tactical Delta Group will refund **30% of the deposit**.

## **3. Participant Cancellation Due to Verified Life Event**

If a participant cannot attend due to a verified life event—such as a car accident, surgery, serious medical issue, or other significant unforeseen circumstance—and provides valid proof, Tactical Delta Group will refund **70% of the deposit**.

These rules apply to all bookings for the Live Ammo Courses – SOF Level in Poland. Refunds are processed within standard administrative timelines following verification of eligibility.